

Skilled Nursing Facility (SNF) Network: Utilization Management



Challenge

Payers denying payment for days patients were already in beds due to inconsistent review timing.



Solution

Proactive UM Governance.
Aligning clinical length-of-stay with payer authorizations.



Tools

Utilization Management (UM) App.

-31%

Denied
Patient Days

-28%

Auth-Related
Revenue Loss

+37%

Case Manager
Productivity

"We were losing thousands of dollars in denied days simply because of paperwork timing. Talisman stopped the bleeding."